



# Los Angeles County Registrar-Recorder/County Clerk

## Frequently Asked Questions: e-Sample Ballot Subscription

### 1) What Is E-Sample Ballot Subscription?

E-sample ballot subscription is a new service that is being offered to voters. It allows them an option to receive their sample ballot electronically via their email account, instead of receiving a hard copy of their sample ballot in the mail.

### 2) Who Is Eligible To Subscribe To E-Sample Ballot Subscription Service?

You must be an “active” registered voter to subscribe to e-sample ballot. “Inactive” registered voters must update their voter registration before they can subscribe.

### 3) How Does E-Sample Ballot Subscription Work?

- To subscribe you can go to the “Voting and Elections” page at [www.lavote.net](http://www.lavote.net). If you provided your email on your Voter Registration Form, the RR/CC will send you an email with a link to apply.
- Once you submit your request to subscribe online at [www.lavote.net](http://www.lavote.net), you will receive an email asking you to confirm your subscription.
- After you confirm your subscription, you are ready to go.
- Approximately 30 days before the election, the RR/CC will send you an email. This email has a link where you can view/download a copy of your sample ballot. The email will also include other helpful links to important election information (e.g. Voting By Mail, your polling place location, etc.).

### 4) Doesn't the Law Require Election Officials to “Mail” every Registered Voter a Hard Copy of the Official Sample Ballot?

In 2010, the California legislature passed a law (AB 1717) that allows election officials to create programs that give registered voters the option to choose to receive their official sample ballot electronically or through U.S. postal service.

**5) If I Subscribe for E-Sample Ballot Will I Still Receive a Sample Ballot in the Mail?**

No. When you subscribe for e-sample ballot you are requesting to have your official sample ballot sent to you electronically, via email. You will not be mailed a hard copy of the official sample ballot, until you unsubscribe.

**6) How Long After Subscribing Will It Take For Me To Receive My E-Sample Ballot?**

An email with a link to your official sample ballot will be sent automatically approximately 30 days before every election.

**7) Is The E-Sample Ballot Subscription Permanent?**

Yes. Once you complete your subscription, you will automatically receive an electronic copy of your sample ballot for all elections in which you are eligible to vote. You can unsubscribe at any time to receive your official sample ballot through U.S. postal service.

**8) Will I still receive translated election materials if I subscribe to E-Sample Ballot?**

Yes, we will still mail you a translated Sample Ballot if you receive a translated version every election. When you receive your information via email you will also be able to download a translated version of your Sample Ballot.

**9) How do I unsubscribe?**

You can unsubscribe the same way you subscribed. Go online to [www.lavote.net](http://www.lavote.net) and complete the e-sample ballot subscription. The system will recognize that you are already subscribed and allow you to unsubscribe. You may also request to unsubscribe by calling (800) 815-2666.

*Important: If you unsubscribe too close to Election Day we may not be able to mail you a hard copy of your official sample ballot for that election.*

**10) How Did You Get My Email?**

When you registered to vote, you filled in the optional portion of the registration application which asked for your email account.

**11) Will my email be given to telemarketers/spammers?**

No. Your email is maintained as part of your official voter record. Voter records are not sold for solicitation purposes.

**12) How Do I Report A Problem With My Subscription?**

Please call (800) 815-2666 so that we can correct any problems you may be experiencing.